

EUROPEAN UNION CONTRACTORS SUPPORT TO OPERATIONS PLATFORM

TAILORED SOLUTIONS
FOR COMPLEX DEMAND





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2

Introduction

The European Union Contractor Support to Operations (CSO) platform serves as a forum for interaction between experts from national authorities and potential or actual contractors, suppliers or service providers (economic operators) to exchange information in order to support operations.

The platform is accessible through the Procurement Gateway, the One Stop Shop for defence-related business opportunities and information. It consists of a publicly accessible section and a restricted domain for registered governmental experts and economic opera-

tors. The main features of the platform are: a company database, an area to advertise business opportunities, the possibility to publish available air transport as well as a Virtual On-Site Information Centre (VOSIC) for EU crisis management missions and operations.

Through the platform, EDA facilitates interaction between national authorities and prospective contractors. The Agency is not automatically involved in a possible contracting process.

Company database

Registered economic operators will be admitted to a dedicated database which offers multiple search options in order to support both governmental authorities and registered economic operators in the identification of the most appropriate solutions for contractor support to operations. The catalogue categories to choose from include for example supply, maintenance, medical and health, movement and transport or infra-structure services. The platform's administration cell regularly monitors if information provided in the company database is accurate, comprehensive, and up to date.

Business opportunities

This section of the platform is publicly available. It is aimed at governmental authorities to advertise their business opportunities, including contract notices, calls for expression of interest, prior information notices etc. When making use of this service, contracting authorities need to ensure that the advertisement contains the necessary information on the applicable tender procedures and on where and how to obtain the official documentation for the business opportunity.



Virtual On-Site Information Centre (VOSIC)

The VOSIC feature is a tool for governmental CSO experts to exchange information within specific operations and missions. Such information centres can be established for individual EU operations or missions upon request. Initial information centres have been set up for all existing military EU operations. Users with access rights for a VOSIC can share information about the logistic concept, on-going and completed contracts, point of contacts and they can use a document library and a forum to exchange CSO-related information for that specific operation / mission.

Additional features

The CSO platform supports users with a library which provides documents about contractor support to operations in the context of the Common Security and Defence Policy. A discussion forum can be used for open information exchange between registered users. A help function is also available.

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To register for the CSO Platform, go to
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» **More information:**
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